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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Michael Hetherington and Janet Hetherington,

Complainants,

vs.

Pacific Gas and Electric Company (U39E),

Defendant.

Case No. C.10-10-010
(Filed October 13, 2010)

**DECLARATION OF PATRICK MULSHINE IN SUPPORT OF
PACIFIC GAS AND ELECTRIC COMPANY'S
PETITION TO MODIFY D.16-03-013**

GRANT GUERRA

Pacific Gas and Electric Company
PO Box 7442
San Francisco, CA 94120
Telephone: (925) 519-5239
Facsimile: (415) 973-5520
E-Mail: grant.guerra@pge.com

Dated: February 10, 2022

Attorneys for
PACIFIC GAS AND ELECTRIC COMPANY

I, PATRICK MULSHINE, declare as follows:

1. I am a manager in the SmartMeter Operations Center (SMOC) Department of Pacific Gas and Electric Company (PG&E). I have been employed with PG&E from January 2016 through the present. This declaration is based on my personal knowledge, and upon my review of PG&E's records concerning the matters stated herein. If called as a witness, I could and would testify competently to the facts stated herein.
2. I make this declaration in support of PG&E's Petition to Modify Decision 016-03-013 in this matter.
3. In my position as the manager of SMOC, I am familiar with PG&E's monthly monitoring program that my Department has administered. Following the Commission's Decision in D.016-03-013 in May, 2016, my Department consulted with the Energy Division staff on the format of the monthly monitoring reports. PG&E initiated the monthly monitoring program in September, 2016, providing the first monitoring report to Mr. Hetherington in October, 2016. The monthly monitoring reports were sent to Mr. Hetherington both by US Mail and to his email address. The monthly monitoring reports were also sent to Mr. David Lee with the CPUC's Energy Division. To date, PG&E has provided monthly reports to Mr. Hetherington for a continuous period of 63 months, covering the period from September, 2016 through January, 2022. PG&E's analysis of the monitoring data during this monitoring period has not detected any anomalies or deviations that would indicate there was any suspected power diversion from the customer-owned service line.
4. PG&E's monthly monitoring reports present the energy usage for two electric meters associated with the Hetheringtons' account. One meter is used for billing purposes and is the original meter established for this account (the "billing meter"). The second meter is a "test meter" that was established in December, 2009 in connection with this complaint case. The test meter is not used for billing purposes.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed this 10th day of February, 2022.

/s/ Patrick Mulshine

PATRICK MULSHINE